

Mental Health System Delivery of Mental Health Services In Wisconsin

Thursday, October 21, 2010 8:00 - 4:00 PM

Helen Connor Laird Theatre

University of Wisconsin - Marshfield/Wood County Campus

2000 West 5th Street

Marshfield, WI 54449

Registration \$25.00

Program Objectives:

KEYNOTE: The historical background of mental health services; gaining insight for a present day perspective. Wisconsin Statute Chapter 51; statutes that govern the delivery of mental health services in Wisconsin.

KEYNOTE: Role of medication in the treatment of people with persistent mental illness; what it can and cannot do.

KEYNOTE: Recovery from mental illness. Putting the myths to rest, defining recovery, and current research on mental health recovery.

BREAKOUTS:

Understanding the legal boundaries when case managing a client with mental health concerns:

- The right to self determination
- Least restrictive environment boundaries
- Guardianship
- Court ordered care
- Not guilty by reason of insanity
- Involuntary hospitalizations

What is new in the mental health delivery system:

- Quality improvement; inclusion of consumers
- Mobile Crisis Response Teams
- Club Houses
- Veteran's Behavioral Health Services
- Day Treatment Programs
- Emerging tele-health services
- Coordinated Service Teams (CST)
- Comprehensive Community Services (CCS)

The child with a mental health diagnosis or emotional/behavioral concerns:

- What qualifies a child for special education services?
- The IEP for the child with emotional/behavioral disabilities
- Transition planning from high school to adult services

The continuum of mental health services:

- Outpatient services, inpatient services, long-term case management services

Case management of the persistent, severely mentally ill adult:

- Housing options including residential and supportive living options
- Supportive employment environments
- Socialization opportunities and community support groups

Question, Persuade, Refer, (QPR) Suicide prevention "gatekeeper" training

Medication management of children/adolescents with emotional or behavioral concerns or mental health diagnosis



Healthy People Wood County

Mental Health System

Delivery of Mental Health Services in Wisconsin

Targeted Audiences:

Professionals who interface with or case manage, adults or children, who have a mental health diagnosis or behaviors indicating a mental health concern.

- * All case managers
- * Public health nurses
- * Social service providers
- * Aging and disability resource specialists
- * Probation and parole
- * Mental health service providers
- * School counselors, special education teachers and IEP team members
- * Hospital discharge planners
- * Law enforcement officers
- * School nurses
- * Faith-based community
- * Medical community

Room Reservations

A block of rooms have been reserved for October 20, 2010 under
Wood County Health Department
Our Mental Health System

Holiday Inn and Convention Center
750 S. Central Avenue Marshfield, WI 54449
715-486-1500 for \$ 70.00/night.
The block will be held until September 20, 2010.

You must have a credit card to reserve a room. The University of Wisconsin Marshfield/Wood County and Healthy People Wood County are not responsible for room reservations or payment.

Registration Information

Registration deadline: October 13, 2010.
Registration Fee \$25.00 payable to the University of Wisconsin, Marshfield/Wood County.
Breaks and box lunch will be provided.

1.0 CEUs or 7 Training Hours from the University of Wisconsin will be awarded for this event.

For registration questions contact:
University Office of Continuing Education
Phone: 715-389-6520 or
Fax: 715-389-6517 or
Email: msfce@uwc.edu

University of Wisconsin, Marshfield/Wood County Refund and Confirmation Policy

Refunds for classes are not available once the class begins. Cancellation requests received within 7 days prior to the class start date will be issued a refund. Otherwise, a 20% processing fee applies. A refund will automatically be issued if the class is cancelled for any reason.

This event is sponsored by the Healthy People Wood County Mental Health Implementation Team

Mental Health Implementation Team Members:

Wood County Unified Services
Wood County Health Department
Opportunity Development Center
Wisconsin Job Center
Community Care of Central Wisconsin
Pathways to Independence
Marshfield School District
Marshfield Youth Net
Opportunity Inc.

Marshfield Public Library
NAMI
Parents Information and education Resource (PIER)

Event Supporting Sponsors:

University of Wisconsin Marshfield/Wood County
Wisconsin Department of Health Services
Wood County Coalition Against Abuse
Interdisciplinary Team (I-Team)

KEYNOTE # 1

Gerry Born, B.A. M.S.

Consultant, Human Service Design (HSD), Madison, WI; Knapp's Development, Inc.

Licensed in Nursing Home Administration, 1988 University of Wisconsin

School Social Work Certification, Licensed Clinical Social Worker

Marquette University 1967 - 1972 Credits earned in Educational Psychology Doctoral Program

University of Wisconsin 1964 - 1966 M.S. - Social Work

Concordia Sr. College 1962 - 1964 B.A. - Psychology

Gerry provides consultation and training on disability, mental health, aging and related human services and long-term care issues. Gerry has participated in comprehensive program review for many state and county organizations including long-term care planning programs. He reviews issues in litigation and provides expert witness services. From January 2003 to September 15, 2005, Gerry managed the Lori Knapp Richland, Inc. (LKRI) program that included in-home support and residential programs. Gerry served as Executive Director of The Arc-Wisconsin Disability Association, Administrator of the State Division of Community Services/Supportive Living, and held a variety of other positions in the Wisconsin Department of Health and Family Services including Director of the Bureau of Community Programs, Director of Southern Center, and has been a university instructor and an administrator of a private facility serving people with disabilities.

Currently Gerry is assisting The Management Group with the statewide Mental Health and AODA Systems Study, providing consultation assistance to Menominee County and Tribe around human service improvements, assisting TMG with the Sauk County Human Services system review, and continues to provide management assistance to the Lori Knapp programs.

E-mail: bornger@charter.net

KEYNOTE # 2 and # 3

Ronald Diamond M.D.

M.D. and M.S. 1973 University of Pennsylvania

Residency 1977 Stanford University

Social Science Postdoctoral Fellowship, 1978 University of Wisconsin

For more than 30 years, Dr. Diamond has been involved in the community-based treatment of persons with severe and persistent mental illness. He has taught and written on issues of staff training, ethics, staff roles, decreasing coercion, medication compliance, psychiatric administration and system design. For more than a decade, he has been interested in how to integrate concepts of recovery and cultural competence into day-to-day clinical practice. The Mental Health Center of Dane County is a national model in community psychiatry providing culturally competent services to both children and adults. His psychopharmacology book, "Instant Psychopharmacology" was written for non-medical clinicians, consumers and family members. The third edition was published in 2009. His previous book, "Treatment Collaboration, Improving the Therapist, Prescriber, Client Relationship" was published in 2007.

Dr. Diamond is currently Medical Director of the Mental Health Center of Dane County, Professor of Psychiatry at the University of Wisconsin and Consultant to the Wisconsin Bureau of Mental Health and Substance Abuse.

E-mail: diamond@wisc.edu

COURSE AGENDA

8:00 - 8:30 Registration: Helen Connor Laird Theatre Entrance and Lobby

8:30 Welcome: Kathy Roetter

8:40 - 9:45 KEYNOTE # 1 The Beginning; A Very Good Place To Start!

Presenter: Gerry Born

- The history of mental health services; gaining insight for a present day perspective
- Wisconsin Statute Chapter 51 governs the delivery of mental health services
- Legal boundaries when case managing a client with mental health concerns

9:45 - 10:00 Break

10:05 - 10:55 Breakout # 1

A: Wisconsin Standards for Involuntary Hospitalization and Guardianship

Presenter: Peter Kastenholtz

B: What's New in the Mental Health Delivery System in Wisconsin I; Mobile Crisis Response

Presenter: Jill Chaffee

Serving individuals and families who are experiencing a mental health crisis. Mobile crisis responders assess suicide risk.

C: Coordinated Service Teams (CST)

Presenter: Howard Harrington

Intensive case management teams offer a child/family centered team approach to respond to individuals and families with multiple, often serious needs in the least restrictive setting possible. Coordinated service teams are comprised of a balance between family and community support people as well as service providers that are supportive of the child and family.

D: Mental Health Continuum of Care for Adults

Presenter Panel: Dr. Michael Nelson: Outpatient services

Chris Maghrak: Inpatient services

Pat Ellis: Long-term care programs

- Integrating consumers into their communities
- Transitioning from hospital back to community; what community case managers should know
- Functional screen requirements for intensive case management services

E. Quality Improvement in Mental Health Service Delivery

Presenters: Sheila Van Natta and Tom Mosgaller

Why do we have quality improvement? The process, examples, and end results.

11:05 - 12:05 Breakout # 2

A: Day Treatment Programs for Youth:

A Collaborative Discussion on the Mental Health Needs of Children

Presenters: Pat Lacy and Kristi King-Nelson

Day treatment programs provide a community-based treatment option offering comprehensive children's mental health services. These programs provide therapeutic services for youth transitioning to the community from an out-of-home placement and/or needing a more intensive level of treatment than outpatient services. The general admission criteria include:

- A primary diagnosis of mental health or severe emotional disorder
- An inability to obtain sufficient benefits from less restrictive treatment services
- A reasonable likelihood to benefit from therapeutic day treatment services, based on past and current information
- The presence of significant dysfunction in basic domains of living; school, home, or community
- A need for transitional services after release from an inpatient placement, residential placement, or acute crisis

B: Case Management Services for Adults with Severe and Persistent Mental Illness

Presenters: Steve Weiler and Marc Cross

- Housing options
- Supportive work environments
- Socialization opportunities

C: Medication Management for Children and Adolescents

Presenter: Dr. Jenna Saul

- What's new, what's working, and what remains a challenge
- Realistic expectations for behavior change in the medicated child

D: Question, Persuade, Refer (QPR) Limited to the first 30 registrants requesting this breakout.

Presenters: Amber Schneider and Randall Ambrosuis

Spend an hour; save a life! QPR trains “gatekeepers”, citizens who:

- Understand suicide is a leading cause of death
- Trained to recognize suicidal cues as a risk to life
- Comfortable responding by offering hope
- Knowledgeable in where to refer for professional help

E: Tele-Health

Presenter: Chris H Hendrickson

Tele-health’s impact on service delivery and access to mental health providers.

12:15 - 12:45 Lunch

Pick up box lunches in the theatre lobby. You may eat indoors in the Art Gallery, cafeteria area or outdoors picnic-style (weather permitting) and enjoy a stroll around the campus!

12:50 - 1:45 KEYNOTE # 2: The Role of Medication in the Treatment of People With Persistent Mental Illness; What it Can and Cannot Do.

Presenter: Dr. Ron Diamond

1:45 – 2:30 Breakout # 3

A: Veteran's Behavioral Health Services

Presenter: Rock Larson

Rock will provide case managers an update on behavioral health benefits and the mental health service delivery system for veterans.

B: Mental Health Interfacing with the Legal System; Not Guilty by Reason of Insanity

Presenters: John Hanten and Sally Fleischman

Case managing the person living in the community with legal restrictions. Presentation will include: information on the history of defense, process of plea, determination, post conviction process, the role of the legal case manager, case management in the community and the roles of the family and community, revocation, and the release from conditional release.

C: The School Age Child with Emotional/Behavioral Concerns

Presenter Panel: Jesse Jackson: Special education eligibility criteria

Kim Ziembo: The IEP for the student with emotional/behavioral disabilities

Becky Lee: Transitioning the mentally ill teen from high school into adult services

D: What’s New in the Mental Health Delivery System II; Comprehensive Community Services (CCS)

Presenter: Cheryl Lofton

CCS provides a recovery-focused approach to service provision to children and adults with mental health and/or substance abuse issues. Services are community-based, flexible, and help the person achieve their vision of recovery. CCS helps people who need ongoing, comprehensive services to help them live, work, participate in their community, and ultimately reach a level of recovery in their illness.

E: Clubhouses

Presenter: Michelle Hazuka

Club houses are a community of people intentionally organized to support individuals living with the effects of mental illness. Members gain a sense of being needed, valued and gain hope for their future. Members are provided a safe, positive environment to:

- Develop dependable and meaningful relationships
- Strengthen work related skills
- Increase self confidence and self esteem
- Obtain community-based employment

2:30 - 2:45 Break

2:45 - 3:45 KEYNOTE # 3 Recovery from Mental Illness

Presenter: Dr. Ron Diamond

Recovery is not the same as cure. Recovery from mental illness is the process of having more to life than just an illness. It is an ongoing process rather than a goal that can be achieved. Recovery is facilitated by a determination to get better, an understanding of the illness, taking personal responsibility, having friends who accept you, an optimistic attitude, and spiritual beliefs that help find meaning to life.

3:45 – 4:00 Evaluations and CEUS

This is the first educational opportunity for many of us to learn about the mental health system and the delivery of mental health services in Wisconsin. The Healthy People Wood County Mental Health Implementation Team is very interested in your case managing needs for future mental health education. Please help us by completing the evaluation for future conference planning.



Four Easy Ways to Register!

Pre-registration is required. Registration and course fee is due in the Office of Continuing Education prior to the start of this class.

**Questions may be directed to Community Education Office:
 715-389-6520 or msfce@uwc.edu**

On-Line opens August 17: www.marshfield.uwc.edu/ce

Mail-in opens August 4: Complete the express registration below; mail it with the fee enclosed

Phone opens August 4: 715-389-6520 or Fax 715-389-6517

Walk-In opens August 4: In person, Office of Continuing Education, Monday-Thursday, 8:00 - 4:30

Express Registration

*The Mental Health System
 Delivery of Mental Health Services
 In Wisconsin*

October 21, 2010

Mail this form to:

**UW-Marshfield/Wood County, Office of Continuing Education
 2000 W. 5th Street
 Marshfield, WI 54449**

Please complete this form for each class participant.

If registering for more than one participant, please make copies of this form.

Name (print) _____ Daytime phone _____

E-Mail _____ Age: 18-34 35-49 50-64 65+
(Required for Campus records)

Address _____

City _____ Zip _____

Breakouts you will attend: 1st A B C D E
 2nd A B C D E
 3rd A B C D E

Box Lunch Preference: Ham Turkey Vegetarian

Special Dietary Restrictions: _____

Fee \$25.00 Conference Presenter (Fee Waived) Conference Planning Team (Fee Waived)

Method of Payment: Check Payable to UW-Marshfield/Wood County

Mastercard Visa Discover Credit Card # _____ Exp date: _____

Signature of the Card Holder _____